

My Best Clinical, located at Zwaanen Heike 20, 5973 PV Lottum, is responsible for the processing of personal data as described in this privacy statement.

Contact details:

<https://www.mybestclinical.com>

Zwaanen Heike 20

5973 PV Lottum

+31 611772367

Fortinovum B.V. (Private Limited Company)

Yvonne van Helden is the Data Protection Officer of My Best Clinical.

She can be reached at info@mybestclinical.com

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Personal data we process

- My Best Clinical processes your personal data because you use our services and/or because you provide it to us yourself.
- Below is an overview of the personal data we process:
- First and last name
- Email address
- Other personal data actively provided by the customer, for example by creating a profile on our website, in correspondence, or by telephone

Special and/or sensitive personal data we process

Our website and/or service does not intend to collect data about website visitors younger than 16 years old, unless they have permission from their parents or guardian. However, we cannot verify whether a visitor is over 16. We therefore advise parents to be involved in the online activities of their children, in order to prevent data being collected about children without parental consent.

If you are convinced that we have collected personal data about a minor without such consent, please contact us at Info@mybestclinical.com

, and we will delete this information.

My Best Clinical processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter and/or promotional materials
- Calling or emailing you if necessary to carry out our services
- Informing you about changes to our services and products
- Delivering goods and services to you
- My Best Clinical also processes personal data if we are legally obliged to do so, such as information required for our tax return.

Automated decision-making

There is no automated decision-making.

How long we retain personal data

My Best Clinical does not retain your personal data longer than strictly necessary to achieve the purposes for which your data is collected. We apply a retention period of 7 years.

Cookies or similar technologies we use

My Best Clinical uses functional, analytical, and tracking cookies. A cookie is a small text file stored in the browser of your computer, tablet, or smartphone when you first visit this website.

My Best Clinical uses cookies with purely technical functionality. These ensure that the website works properly and, for example, remembers your preferences. These cookies also help us optimize the website. Additionally, we place cookies that track your browsing behavior so we can offer tailored content and advertisements.

During your first visit to our website, we informed you about these cookies and requested your consent.

You can opt out of cookies by configuring your internet browser not to store cookies. You can also delete all previously stored information via your browser settings.

For more information, see: <https://veiliginternetten.nl/cookies-wat-zijn-het-en-wat-doe-ik-ermee/>

Cookies are also placed by third parties on this website, such as advertisers and social media companies. Currently there are no third parties, but this is subject to change.

Access, correction or deletion of data

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent or object to the processing of your personal data by My Best Clinical, as well as the right to data portability. This means you may request that we send the personal data we have about you in a computer file to you or another organization of your choice.

You can send a request for access, correction, deletion, data transfer, withdrawal of consent, or objection to processing to Info@mybestclinical.com

To ensure that the request for access was made by you, we ask that you send a copy of your ID along with the request. In this copy, please black out your photo, MRZ (machine readable zone – the strip with numbers at the bottom of the passport), passport number, and citizen service number (BSN). This is to protect your privacy.

We will respond as soon as possible, but within four weeks.

My Best Clinical would also like to inform you that you have the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority (Autoriteit Persoonsgegevens). This can be done via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>



My Best Clinical

YOUR STRATEGIC PARTNER IN PHARMA

How we secure personal data

My Best Clinical takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized modification.

If you believe that your data is not properly secured or if there are indications of misuse, please contact our customer service or via Info@mybestclinical.com